



TRUE 802 Customer Sign Up Form

WIRELESS, INC.

Customer Information: (* - Required Fields)			
First & Last Name:*	Company:(if applicable)		
Address/Town /Postal Code:*			
Home Phone Number:*	Mobile Phone Number:		
Work Phone Number:	Email Address:*		
Fax Number:	Referred by:		
Service Address (if different from Above)			
Address/Town /Postal Code:			
Select a Username (required to access internet):	Select a Password (required - 4 to 8 characters):		
Residential Plans – Please check one			Terms – Please check one
<input type="checkbox"/>	Wave 3 \$59.95/month (\$67.74 tax incl.) (3Mbps/768Kbps) ⁽¹⁾⁽²⁾⁽³⁾	<input type="checkbox"/>	1 Year Agreement - \$249.99 installation fee. (\$282.49 tax incl.)
<input type="checkbox"/>	Wave 5 \$69.95/month (\$79.04 tax incl.) (5Mbps/1Mbps) ^{(1) (2) (3)}	<input type="checkbox"/>	2 Year Agreement - \$149.99 installation fee. (\$169.49 tax incl.)
<input type="checkbox"/>	Wave 8 \$94.95/month (\$107.29 tax incl.) (8Mbps/1.5Mbps) ^{(1) (2) (3)}	<input type="checkbox"/>	No Contract - \$299.99 installation fee. (\$338.99 tax incl.)
<input type="checkbox"/>	Wave 10 \$124.95/month (\$141.19 tax incl.) (10Mbps/2Mbps) ^{(1) (2) (3)}	<input type="checkbox"/>	Optional Wireless N Router (recommended) - \$169.99 (\$192.09 tax incl.) Enhances your security (includes installation and configuration)
Custom Services - True802 offers customized services tailored to your specific needs inside your home or office that may be beyond the typical services offered. Contact us for more details.			
Notes: (1) May vary based on internet loading and distance from our transmitter sites and amount of simultaneous computers online from YOUR account. (2) Not available in all areas. (3) All Plans are UNLIMITED usage.			
Installation: The installation fee includes the installation of the electronics (CPE), antenna, coaxial cable, cat5 cable and no more than a 5' mount. If additional hardware is required such as a long pipe heavy duty mount and/or a tower, the customer is responsible for the installation and expense of this hardware.			
Billing: (1) Upon installation, the 1 st month and installation fee are payable by cash or cheque to the Technician. Initials _____ (2) The 2 nd bill will be prorated based upon the installation date to align with True802's billing cycle which is the 1 st of every month. Initials _____ (3) All bills are emailed upon request. IF a paper copy is requested by mail, a fee of \$3.00 plus HST applies. Initials _____ (4) Customer will be responsible for payment of the amount of the full term of the agreement if cancelled before the service anniversary date. Initials _____ (5) Customer agrees to provide a valid credit card which will remain on file and active for the duration of the service. In the event of non-payment, Customer authorizes True802 to charge the card for the balance owing if later than 45 days overdue from the billing date. Initials _____ (6) If Customer terminates the service prior to the end of the signed service agreement, Customer authorizes True802 to charge the credit card on file for the balance of the service contract. Initials _____ (7) If service is terminated, the Customer must return all equipment to True802 the day of termination. If the equipment is not returned, the Customer authorizes True802 to charge the credit card on file for an amount of up to \$500.00. Initials _____ (8) If the Customer requests True802 to pick up the equipment after termination of the service, a \$75.00 plus HST will apply. Initials _____			
Performance: All advertised rates/speeds are provided on a best effort basis up to the maximum rate/speed offered for your selected package. We reserve the right to terminate or limit the connection if we deem the usage excessive or inappropriate. By signing the order form, I confirm that the information I have provided to True 802 Wireless, Inc. is true to the best of my knowledge and that I am 18 years of age or older. I agree to the terms stated in this document and I agree to be bound by the terms of the AUP located at www.true802.ca .			

I have read and accept the terms and conditions associated to the service located at www.true802.ca.

Driver's License Number: _____

Date: _____

Signature: _____

Please send by mail at the address below or fax it at 705-479-1030. Contact us at 705-521-6675 or at info@true802.ca.

15 Main Street North
Markstay, Ontario,
Canada, P0M 2G0

Tel: (705)521-6675
Fax: (705)479-1030
Web: www.true802.ca

IP Address:	Signal Strength
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