

<b>Customer Information:</b> (* - Required Fields)			
<b>First &amp; Last Name:</b> *		<b>Company:(if applicable)</b>	
<b>Address/Town / Postal Code:</b> *			
<b>Home Phone Number:</b> *		<b>Mobile Phone Number:</b>	
<b>Work Phone Number:</b>		<b>Email Address:</b> *	
<b>Fax Number:</b>		<b>Referred by:</b>	
<b>Service Address (if different from Above)</b>			
<b>Address/Town / Postal Code:</b>			
	<b>Residential Plans – Please check one</b>		<b>Terms</b>
<input type="checkbox"/>	<b>Home &amp; Business 10/5</b> \$59.99/month+ HST (10Mbps/5Mbps) <sup>(1)(2)(3)</sup>	<input type="checkbox"/>	<b>Standard Installation \$149.99</b> +HST – Installation of Wireless Equipment and cable. (One Time Charge)
<input type="checkbox"/>	<b>Home &amp; Business 20/10</b> \$69.99/month + HST (20Mbps/10Mbps) <sup>(1) (2) (3)</sup>		One (1) year contract
<input type="checkbox"/>	<b>Home &amp; Business 30/15</b> \$79.99/month + HST (30Mbps/15Mbps) <sup>(1) (2) (3)</sup>		
<input type="checkbox"/>	<b>Home &amp; Business 50/25</b> \$99.99/month + HST (50Mbps/25Mbps) <sup>(1) (2) (3)</sup>		
<b>Custom Services</b> –True802 Wireless offers customized services tailored to your specific needs inside your home or office that may be beyond the typical services offered. Contact us for more details.			
<b>Notes:</b>			
(1) May vary based on internet loading and distance from our transmitter sites and number of simultaneous computers online from YOUR account.			
(2) All Plans are UNLIMITED usage.			
(3) Installation fee and Equipment Deposit Fee apply to all new Customer installations.			
<b>Payment Method:</b>			
<b>Pre-Authorized Debit</b> - Required Please fill out a Pre-Authorized Debit Form.			<input type="checkbox"/>
<b>Credit Card &amp; Pre-Authorized Credit Card</b> – Required Please fill out a Credit Card Authorization Form.			<input type="checkbox"/>
<b>Cash/ Debit</b> - Cash / Debit Payments can be made at our office			
<b>Cheque</b> - NSF Fee of \$25 will apply to all NSF Cheques			

I have read and accept the terms and conditions associated to the service on Page 2 and located at [www.true802.ca](http://www.true802.ca).

**Driver's License Number:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Signature:** \_\_\_\_\_

Please send by Email to [sales@corp.true802.ca](mailto:sales@corp.true802.ca). Contact us at 705-521-6675 or at [sales@corp.true802.ca](mailto:sales@corp.true802.ca).

Terms & Conditions

## Installation

The installation fee includes the installation of the electronics (CPE), antenna, cat5 cable and no more than a 5' mount. If additional hardware is required such as a long pipe, heavy duty mount and/or a tower, the customer is responsible for the installation and expense of this hardware.

## Billing

1. The 1st bill will be prorated based upon the installation date to align with True802 Wireless's billing cycle which is the last day of every month and will include the Installation Fee.
2. All bills are emailed to the email address provided at sign-up. IF a paper copy is requested by mail, a fee of \$3.00 plus HST applies.
3. If service is terminated, the Customer must return all equipment to True802 Wireless within 30 days of termination or arrange pick-up of equipment with True802 Wireless.
4. Seasonal Service- For seasonal service, the customer can call or email True802 to suspended service for the required period (for a maximum of 5 months) as of the date provided by the customer at no charge and follow the same procedure to reactivate the service at anytime at \$25.00 reconnection charge. Any credit issued for unused service will be applied to the next seasons service. (I.E If service is suspended Oct 15/2020 until April 15/2021 of the respective credit from the remaining days in October would be applied to the first bill in April.)

## Performance

All advertised rates/speeds are provided on a best effort basis up to the maximum rate/speed offered for your selected package. By signing the order form, I confirm that the information I have provided to True802 Wireless, Inc. is true to the best of my knowledge and that I am 18 years of age or older.